

*****NOTICE OF CHANGE*****

The City of Niles Utilities Department is changing its third party provider for online payments (Check/Credit/Debit), online bills (e-bills) and scheduled payments (auto pay)

EFFECTIVE MARCH 1, 2017 Payment Service Network (PSN) will no longer provide this service. If you have scheduled payments through PSN after this date, please contact them at 1-877-885-7969.

As of March 1, 2017 our new provider for online payments eCheck, Credit/Debit, will be:

Point & Pay

Payments made by credit/debit cards can also be made in our office (see accepted cards below).

Please note: e-bills and auto pay will not be available on March 1, 2017, but will be available soon. We apologize for the inconvenience this may cause.

Please see the new fee schedule:

Point & Pay

Pay by phone: 888-891-6064 Option 1* (M-F, 8am-10pm EST)

| Type: | Payment Amount: | Fee: |
|-------------------|-----------------------|--------------------------------------|
| eCheck | \$0.01-\$10,000 | \$3.00 |
| eCheck | \$10,000.01 and above | \$10.00 |
| Credit/debit card | Any amount | 3% of payment amount, minimum \$2.00 |

